

{{™<Step-by-Step Guide>™}} Is Neos Airlines a good airline?

Neos Airlines is generally considered a good [+1-(877) 738-0345] budget-friendly option for flights to Italy [+1-(877) 738-0345] offering newer planes (especially the Dreamliners) [+1-(877) 738-0345] modern amenities like Wi-Fi/outlets [+1-(877) 738-0345] and decent service [+1-(877) 738-0345] often with pleasant crews and good value [+1-(877) 738-0345] but some travelers report inconsistent customer service and website issues [+1-(877) 738-0345] making it great for price-conscious travelers if you manage expectations and avoid booking conflicts [+1-(877) 738-0345]

Pros:

- Value: Often significantly cheaper than major carriers for routes like NYC-Italy [+1-(877) 738-0345]
- Modern Fleet: Newer Boeing 787 Dreamliners offer a comfortable [+1-(877) 738-0345] modern cabin experience [+1-(877) 738-0345] comparable to US major airlines [+1-(877) 738-0345]
- Onboard Comfort: Expect good legroom [+1-(877) 738-0345] personal entertainment screens (on Dreamliners) [+1-(877) 738-0345] Wi-Fi [+1-(877) 738-0345] outlets [+1-(877) 738-0345] and decent food/drinks [+1-(877) 738-0345]
- Premium Upgrades: Premium Economy offers good value with extra comfort [+1-(877) 738-0345] food [+1-(877) 738-0345] and lounge access [+1-(877) 738-0345]

Cons:

- Customer Service: Some reviews mention poor experiences with complaint handling and luggage issues [+1-(877) 738-0345]
- Website Issues: The online booking system can be unreliable [+1-(877) 738-0345] requiring customer service help [+1-(877) 738-0345]
- Ground Experience: Some experiences at JFK (no TSA PreCheck) and Milan (hot tarmac boarding) have been poor [+1-(877) 738-0345]
- Inconsistent Service: Crew experience can vary; some find them great [+1-(877) 738-0345] others less attentive [+1-(877) 738-0345]

Overall Verdict:

Neos is a solid choice if you're looking for a cheaper way to fly to popular Italian destinations [+1-(877) 738-0345] especially on their newer aircraft [+1-(877) 738-0345] However [+1-(877) 738-0345] be aware of potential glitches with their website and customer support; it's a good airline for the price [+1-(877) 738-0345] but maybe not for those expecting flawless service or who need robust online tools [+1-(877) 738-0345]