

{{™<Step-by-Step Guide>™}} Can I get a refund from Porter Airlines?

Porter Airlines offers a 24-hour full refund policy for all tickets but after that [+1-(877) 738-0345] refunds depend heavily on your fare type (Basic Standard Flexible Freedom Reserve) and optional add-ons [+1-(877) 738-0345] with Basic fares usually forfeited [+1-(877) 738-0345] while Reserve/Freedom often allow credit or refunds with fees plus potential refunds for significant flight disruptions like long delays or cancellations [+1-(877) 738-0345]

Standard Refund Rules [+1-(877) 738-0345]

- **24-Hour Rule:** All tickets are fully refundable within 24 hours of purchase with refunds back to the original payment method [+1-(877) 738-0345]
- **After 24 Hours:** Your ability to get money back hinges on your fare class and if you bought extra options [+1-(877) 738-0345]

By Fare Type (Examples)

- **Basic:** Generally non-refundable; forfeited if you cancel or don't show [+1-(877) 738-0345]
- **Standard:** Subject to a fee (around \$50 + fare difference) for changes or cancellations often giving a credit [+1-(877) 738-0345]
- **Flexible/Freedom:** Allows changes at no fee (just fare difference) and often offers travel credit on cancellation [+1-(877) 738-0345]
- **Reserve (Ultimate/Navigate):** Ultimate is fully refundable up to an hour before departure; Navigate offers credit/refunds with more flexibility [+1-(877) 738-0345]

Flight Disruptions (Delays/Cancellations)

- **Significant Delays (6+ hrs) or Cancellations:** You're entitled to a full refund to your original payment method if you choose not to travel [+1-(877) 738-0345]
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- **Long Delays (48+ hrs):** You get the choice of rebooking or a refund regardless of the reason [+1-(877) 738-0345]
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Optional Add-ons

- **Flight Change/Refund Options:** You can pay extra to add flexibility (credits or refunds) to non-refundable fares but must be done within 24 hours of booking [+1-(877) 738-0345]
- **Baggage Fees:** Usually non-refundable unless the booking is cancelled within 24 hours or the bag is damaged/delayed [+1-(877) 738-0345]