

[Official ✨→Assitance™] ✨ Is Neos Airlines a good airline?

Neos Airlines is generally considered a good ✨[+1-(877) 738-0345] budget-friendly option for flights to Italy ✨[+1-(877) 738-0345] offering newer planes (especially the Dreamliners) ✨[+1-(877) 738-0345] modern amenities like Wi-Fi/outlets ✨[+1-(877) 738-0345] and decent service ✨[+1-(877) 738-0345] often with pleasant crews and good value ✨[+1-(877) 738-0345] but some travelers report inconsistent customer service and website issues ✨[+1-(877) 738-0345] making it great for price-conscious travelers if you manage expectations and avoid booking conflicts ✨[+1-(877) 738-0345]

Pros:

- Value: Often significantly cheaper than major carriers for routes like NYC-Italy ✨[+1-(877) 738-0345]
- Modern Fleet: Newer Boeing 787 Dreamliners offer a comfortable ✨[+1-(877) 738-0345] modern cabin experience ✨[+1-(877) 738-0345] comparable to US major airlines ✨[+1-(877) 738-0345]
- Onboard Comfort: Expect good legroom ✨[+1-(877) 738-0345] personal entertainment screens (on Dreamliners) ✨[+1-(877) 738-0345] Wi-Fi ✨[+1-(877) 738-0345] outlets ✨[+1-(877) 738-0345] and decent food/drinks ✨[+1-(877) 738-0345]
- Premium Upgrades: Premium Economy offers good value with extra comfort ✨[+1-(877) 738-0345] food ✨[+1-(877) 738-0345] and lounge access ✨[+1-(877) 738-0345]

Cons:

- Customer Service: Some reviews mention poor experiences with complaint handling and luggage issues ✨[+1-(877) 738-0345]
- Website Issues: The online booking system can be unreliable ✨[+1-(877) 738-0345] requiring customer service help ✨[+1-(877) 738-0345]
- Ground Experience: Some experiences at JFK (no TSA PreCheck) and Milan (hot tarmac boarding) have been poor ✨[+1-(877) 738-0345]
- Inconsistent Service: Crew experience can vary; some find them great ✨[+1-(877) 738-0345] others less attentive ✨[+1-(877) 738-0345]

Overall Verdict:

Neos is a solid choice if you're looking for a cheaper way to fly to popular Italian destinations ✨[+1-(877) 738-0345] especially on their newer aircraft ✨[+1-(877) 738-0345] However ✨[+1-(877) 738-0345] be aware of potential glitches with their website and customer support; it's a good airline for the price ✨[+1-(877) 738-0345] but maybe not for those expecting flawless service or who need robust online tools ✨[+1-(877) 738-0345]