

9 December 2011: Mobile telephony market: arrival of Free Mobile and full MVNOs

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The *Autorité* is in favour of Arcep's proposal on *ex ante* regulation of Free Mobile and full MVNOs mobile voice call termination charges

It considers asymmetrical call termination charges for the benefit of the new entrant - Free Mobile - could, as a transitional measure, help restore fair competition among market players

> *Version française* 

Following a request for opinion of the French Telecommunications and Posts Regulator (*Arcep*), the *Autorité de la concurrence* issues an opinion in the context of the wholesale markets analysis of Free Mobile and full MVNOs mobile voice call termination. This decision forms part of the third stage in the wholesale markets analysis of mobile voice call termination and specifically, follows-up opinion [10-A-17](#) already issued in this framework.

Mobile voice call termination refers to the final section of the call receiver's mobile operator's network. From an economic standpoint, it represents both revenue (for the called party's operator) and expenditure (for the caller's operator). In concrete terms, one cent for a mobile call termination represents on an annual basis, approximately €500 million for the sector. The wholesale pricing of mobile voice call termination is a decisive factor in promoting competition on the retail markets.

The *Autorité* endorses Arcep's analysis according to which the Free Mobile, LycaMobile and Oméa télécom mobile voice call termination wholesale markets should be regulated *ex ante* and invited the sectoral regulator to also include NRJ Mobile.

The *Autorité* welcomes the recent arrival – this year – of four new operators: Free Mobile and three full MVNOs (LycaMobile, Oméa Télécom and NRJ Mobile) all fostering dynamism of the mobile markets over the next few years.

It supports the proposal to subject these market players to *ex ante* call termination regulation on their networks. In fact, each operator has a monopoly over its own network and no customer purchasing power counterbalances the market, justifying *ex ante* intervention by the sectoral regulator. Moreover, the *Autorité* proposed that *Arcep* should henceforth include NRJ Mobile in its analysis.

It considers that - as a transitional measure - fixed price asymmetric call termination for the benefit of Free Mobile could correct distortions in the competition generated by call termination charges which remain high.

Concerning implementation of *ex ante* regulation, the *Autorité de la concurrence* recalls that ongoing reductions in call termination charges must remain a core concern for the sectoral regulator. Moreover, it notes that as a transitional measure, fixing asymmetric call termination costs for the benefit of the new entrant Free Mobile, a concession enjoyed by Bouygues Telecom for some years, would restore fairly balanced competition among the various market operators.

For overseas French départements, the *Autorité de la concurrence* invites *Arcep* to continue the downward trend of call termination charges.

For overseas French *départements*, the *Autorité de la concurrence* invites *Arcep* to continue the downward trend of call termination charges it has initiated. The rates are higher than those observed in mainland France, whereas the asymmetry of market shares remains high. In the same way, expansion of SMS should result in the sectoral regulator to pursue a reduction in SMS termination charges.

> Full text of opinion No 11-A-19 regarding the wholesale markets analysis of

**Free Mobile, LycaMobile and Oméa Télécom mobile voice call termination,
following a request for opinion by Arcep**

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