Open door policy

The *Autorité* has adopted an "open door" policy to encourage undertakings, professional associations and non-governmental organisations wishing to develop projects aimed at achieving sustainability objectives, but which may raise particular challenges when assessed under competition law, to contact the *Autorité* for guidance from the General Rapporteur.

To support undertakings, the *Autorité* has established a flexible framework for submitting requests for guidance.

Further information about the "open door" policy can be found in the "Notice on informal guidance in the area of sustainability", which undertakings are invited to read before contacting the *Autorité*.

Do you have a question on the "open door" policy?

Contact the *Autorité* at the following address:

DEVELOPPEMENT-DURABLE@autoritedelaconcurrence.fr

Notice on informal guidance (framework document)

Notice on informal guidance from the Autorité in the area of sustainability (PDF)

Press release of 27 May 2024

Informal guidance letters

Informal guidance 26-DD-02 of 20 March 2026

on the adoption and implementation by retailers of a voluntary charter of commitments to promote products with strong sustainability performance

Read the letter (PDF, in French) | Press release

Informal guidance 26-DD-01 of 4 February 2026

on a project to deploy a standardised deposit-return scheme for food packaging in France

Read the letter (PDF, in French) | Press release

Informal guidance 25-DD-02 of 23 October 2025

on the creation of a platform for collecting and sharing data on suppliers' carbon footprints in the French retail sector

Read the letter (PDF, in French) | Press release

Informal guidance 25-DD-01 of 29 January 2025

on the creation of a system for the collective financing of the additional costs and risks associated with the agro-ecological transition

Read the letter (PDF, in French) | Press release

Informal guidance 24-DD-01 of 14 June 2024

on a standardised methodology for calculating products' environmental footprint in the animal nutrition sector

Read the letter (PDF, in French) | Press release